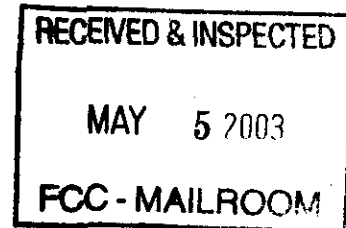


April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., SW
Washington DC, 20554



Ref. CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer
Protection Act of 1991

I am employed by Teleperformance USA in Hutchinson, KS. I have been the Branch Manager for the past 3 years. I have worked in this industry for the past 15 years. We are a large company, employing thousands across the United States, and about 100 in this community. With the economy as it is nationwide, it would be detrimental for many, many people if the industry were to vanish. This job has been a vital part of my life for a long time, now, as well as my family's. If my job were to be eliminated, it would cause a lot of hardship on my family. I am opposed to the National DNC list and the restrictions placed on Predictive Dialers. I am in full support of Teleperformance USA's and the American Telemarketing Association's proposed modification to the FTC rules.

I appreciate your consideration on this topic.

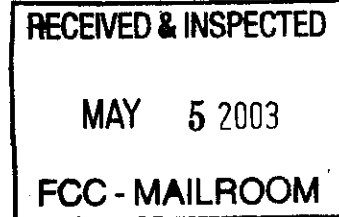
Janet Mitzner

A handwritten signature in cursive script, appearing to read "Janet Mitzner", written over the printed name.

Branch Manager
Teleperformance USA
302 E. 30th
Hutchinson, KS 67502

26 April 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I am employed by Teleperformance USA in Hutchinson, Kansas and I have been the Assistant Branch Manager 1 ½ years. I run the call center on the evening shift. I really enjoy my job, and I have worked in the business for almost 5 years. Teleperformance USA is a reputable company that offers quality products and services to the customers we call. We always put the customers first and are extremely sensitive to customer's needs and situations. Teleperformance USA employs a large number of people in our community and it would be a detriment to our community if we were forced to shut our doors. This job is extremely important to the well being of my family, as well. I earn half of the income, and should something happen to that; it would really decrease the quality of life I can now offer to my son. I am opposed to the National DNC list and the restrictions placed on Predictive Dialers. I am in full support of Teleperformance USA's and the American Telemarketing Association's proposed modification to the FTC rules.

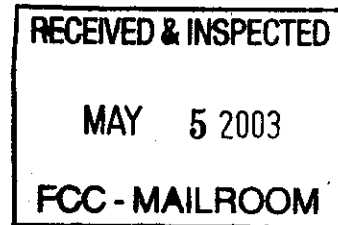
Thank you for your full consideration on this topic.

Katrina Krase
213 Osborne
Hutchinson, Kansas 67501

Katrina Krase

April 26th, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No: 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

My name is Lelania Hutchinson. I work as a TSR at Teleperformance U.S.A. in Hutchinson, Kansas. I enjoy working in the public sector of America, and being able to reach the many different personalities over the phone. Every call is versatile and can be exciting. Not all, but most of the people I contact, want to hear what I have to offer them. The products and programs we sell, are completely risk free and that makes me confident about the services offered. My job is important, because there are many working parents working as telemarketers all over the United States. Including myself, we depend on our jobs to pay bills and provide for our families. If we were to lose our jobs, we would be devastated. Not to mention all of the people who would then turn to the state for assistance. (i.e. medical, food stamps, welfare, etc...) Therefore, I am strongly opposed to the National DNC list and restrictions on Predictive Dialers. I fully support Teleperformance U.S.A's and the Telemarketing Association's proposed modifications to the FTC rules.

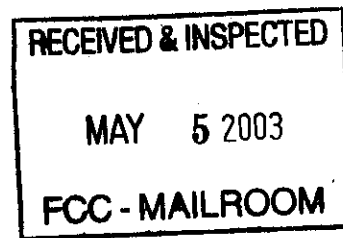
Thank you for your full consideration on the topic.

Lelania Hutchinson
701 N. Monroe Apt. B
Hutchinson, Kansas
67501

A handwritten signature in cursive script that reads "Lelania - A. Hutchinson".

26 April 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I work at Teleperformance USA in Hutchinson Kansas. I am a TSR, and I place calls on behalf of several different companies. I really enjoy my job, and I have worked in the business for almost 5 years. I feel that Teleperformance USA is a reputable company that offers quality products and services to the customers it calls. We always put the customers first and are extremely sensitive to customer's needs and situations. Teleperformance USA employs a large number of people in our community. This job is extremely important to the well being of my family. I am a single mother and the sole support of my son and myself. Should something happen to that income; it would really decrease the quality of life I can now offer to my son. I am opposed to the National DNC list and the restrictions placed on Predictive Dialers. I am in full support of Teleperformance USA's and the American Telemarketing Association's proposed modification to the FTC rules.

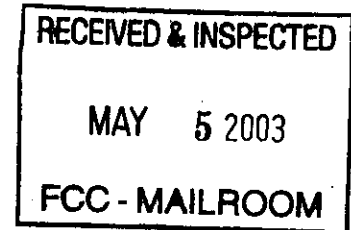
Thank you for your full consideration on this topic.

Kameo Davis
926 E. 9th Ave
Hutchinson, Kansas 67501

A handwritten signature in black ink that reads "Kameo Davis". The signature is written in a cursive, flowing style.

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

My name is Chelsea Sauer and I am currently a telemarketing service representative of TeleperformanceUSA located in Hutchinson, KS. I think that my job is allowing many people out there the opportunity to become involved in a service that will help them save money that wouldn't have normally been able to. I think the people to whom I am selling are grateful that I took the time to give them a call and let them know about a service that is available. My job is very important to the well being of my family. I have an eight-month-old daughter as well as two stepdaughters, ages five and three. The money I make being a TSR helps put food on my table and in my children's mouth, a roof over their head, and clothes on their backs. If I should lose my job, my family would see the repercussion immediately. My husband works two full time jobs and I work part time, and still there is barely enough to make the ends meet. With medical bills, insurance costs, food, and every day needs being met, the money just seems to disappear. It is because of my family and the need I have for my job that I oppose the national Do Not Call list and the restrictions on Predictive Dialers. I support TeleperformanceUSA and the American Telemarketing Association's proposed modifications to the FTC rules.

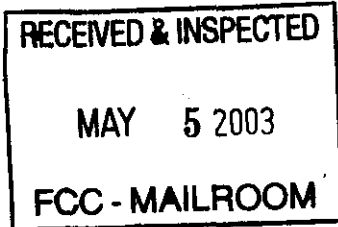
Thank you for your full consideration on this topic.

Chelsea Sauer
119 N. Ohio
Mt. Hope, KS 67108

Chelsea Sauer

04-28-2003

Commission's Secretary
Office of The Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

TELEPERFORMANCE USA
302 East 30th
Hutchinson, Kansas 67502

Telephone Sales Representative

Mr or Ms Secretary

I am distressed to learn of pending legislation that will impact my current employer and my position with their firm . Do to a reorganization of my spouses employer and her resulting loss of her job after being with them for almost 20 years . I have had to seek a position where I can work part time at an affordable wage with a company that is closely related to the functions of my "day " job. After much searching I decided to apply for and obtained a job in the telemarketing industry.

I did this with a lot of hesitation and apprehension on my part as I will admit in the past I too felt that "telemarketers " were to be distained at all times and avoided at all costs. Nothing could have been farther from the truth. I found when I applied I was greeted by a very pleasant interviewer who lost no time in making me feel at ease and and lost no time in providing a very complete " picture of what the job would entail and I immediately was impressed with the " positive " attitude they all had for the job and the importance to the consumers we would be contacting.

Since I had done some phone soliciting in previous jobs , I assumed I would be given a schedule, shown the room and instructed to start making calls, however that was not the case. The interviewer informed me I would be required to complete a second part of the interview process by taking a training session that would instruct our class made up of others seeking employment with the firm. The classes were designed to show us what we would be doing on the job, what kinds of knowledge to use in making those contacts and instructed in the rules and regulations we needed to know so as to not perform our jobs in an unsatisfactory manner . Above all we were given a thorough indoctrination on ways to help the company achieve its goals including much information on how best to make the calls to our customers , provide information as needed, find answers to their questions, And perform on our jobs .

After being on the job for a short while, I can say with confidence the products and services and the people we sell to are for the most part very knowledgeable and appreciative of the products we offer. I have experienced very little of the "treatment" that I ashamedly delivered when I was a consumer only.

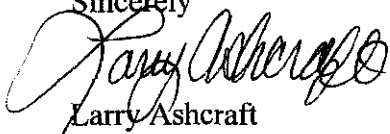
I've found the job's flexible scheduling is ideal to my situation and one of the few where I am able to work a full 40 hour schedule and still have the energy to work evenings and Saturdays. While my wife remains unemployed until she is hired by a new firm, I am appreciative of my Co giving me the chance to provide for my family during this time of uncertainty. If unfavorable legislation would come about, I would most certainly loose my employment and have to seek employment in other sectors that may not allow for a flexible schedule such as I have with my present position. That would mean a loss of income, the chance of becoming in arrears on bills, and possible loss of property that in these times would probably not bring much compensation to creditors who have "problems" of their own. Loss of home would mean I would have to resign from my present day job which is providing services to patrons needing services from the state, and "move my family to a new locale as currently there just aren't very many full time employment positions available. Eventually if enough people "leave a community for other opportunities, then business loose, schools loose students, and our state would once again face the prospect of attracting people to settle in the rural areas or be forced to take another look at reducing services to its people.

What is even more acute is my situation is marginal if I would loose my job. However the plight of my fellow workers and people I now consider my friends would be even more affected by the pending legislation. Many are working full time, have families to care for and loss of employment would be major blow. And if many had to leave to find other employment my City would be the worst for it.

I therefore wish to make it known I oppose the National DNC list and its restrictions on Predictive Dialers and that I firmly support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FCT rules.

Thankyou for your full consideration of one very shortsighted consumer who is very much ashamed for the uncalled for treatment I gave them, that they in no way deserved. I guess that old adage is true, you never know how a people feel about something until you walked a "mile in their shoes.

Sincerely



Larry Ashcraft

3303 Garden Grove Parkway
Hutchinson, Kansas 67502

RECEIVED & INSPECTED

MAY 5 2003

FCC - MAILROOM

WI

TO: COMMISSION'S SECRETARY

FCC

445 12TH ST. SW.

WASHINGTON D.C. 20554

CG DOCKET 02-278

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MAY 5 2003

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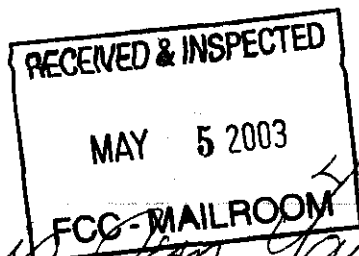
To Whom it may concern,

I'm from Beloit and at Teleperformance call center. I'm a agent who is dedicated to my job. I love my job, its gives me the confidence, and discipline I need and have always lacked. The products we sell are legitimate there are not unbenificial. I especially like to talk to the people we sell to. They are interesting in a sense that sometime these people will comment on how our products fit right into their lifestyle and they wish we had more. This job is the only income I have besides my husband and I make more. there is no way financially I could afford to lose my job. I have a 2 year old little girl, I can barely get by now. The job market is low & where I were from. I oppose the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modification to the FTC rules.

Thank you for your full consideration on this topic

Amanda Carter

1546 Jackson St Beloit, WI 53511



WI

4-24-03

To Whom it May Concern.

My name is Jean Young
a single parent that has worked
for 6 1/2 years with Teleperformance USA
located in Beloit, Wis. My job
as a telephone Sales Rep, has been
very rewarding for my self esteem.

I have enjoyed the people I
work with and even talk to over
the phone. We sell good products
and follow through "honestly" with our
sales. I have done numerous factory
jobs. But feel I found something
I am good at and see no man
is calling people about a good honest
product. Jobs are hard to find
in our city.

With out this job. I would have
nothing! I fully support
Teleperformance USA and what we
stand for. And oppose the
restrictions on Predictive Dialers

We have alot of good people
at our Company that need
our jobs to provide for our families
And if all 4,000 of us have no job!
Would you be able, to find us all new
jobs?

Sincerely, Jean M. Young

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

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MAY 5 2003
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OH

10: COMMISSIONS DOCKET
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

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MAY 5 2003
FCC-MAILROOM

00cket
02-278

To Who It May Concern:

I work in Fairborn, OH at Teleperformance USA, as a YSR. I really like my job. I've found that alot of my customers have ~~never~~ heard about the services I'm offering. They find that talking to someone on behalf of the company is helpful, due to the fact that they can ask the question they need to get the full information to make a informed decision about the services. Many are happy that they don't have to call and be on hold forever, or not being able to get through to enroll in the service.

My job is how I support my 10 month^{old} daughter. I am a single mother who doesn't receive very much assist. Jobs in my area are not very easy to come by, ~~and~~ where our economy is so bad. I'm trying to complete college. If I lose my job, I'll have

no way of supporting my child,
or finishing college.

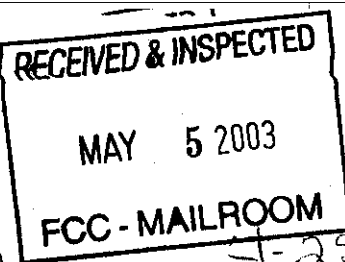
I also believe that there
is no need for a National
Do Not Call list. We at
teleperformance USA, use ours
and our customers are very
happy with the results,
and our Predictive dialers,
that keep their info protected.

Thank you

Elizabeth Wolfe

1043 S. Central A
Fairborn, OH 453

To:



To whom it may concern,

My name is Amanda Puterbaugh and I am employed at Teleperformance, USA, in Jarvisburg, Ohio. I am a single mother of two and this job supports my family. Without this job I wouldn't have been able to afford my apt and my other bills. I look forward to coming to work everyday. My job means everything to me and I couldn't afford to lose it.

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

Sincerely,
Amanda Puterbaugh

CG Docket #02-278

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MAY 5 2003

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Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

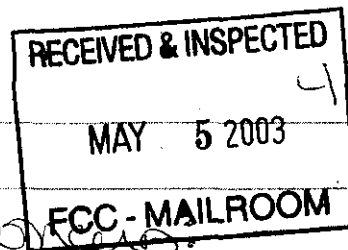
To whom it may concern CG Docket #02-278

I am writing in concern to the stricter regulations to the telemarketing industry. My name is Christine N. Hoke And I am employed with Market USA In Fairborn OH I am working under the name of teleperformance USA Since Jan 26-03 my Income pays for my Bills including my Husband's Because He is already unemployed. I think you should reconsider our Jobs and what we do for our customers which provides them with Life insurance. I would like to continue to be employed here. I am asking you to reconsider this decision ~~and not~~ long an hard and consider all of us out of Jobs employed By telemarketing industry.

Thank's Christine N Hoke

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278



To Whom it May Concern:

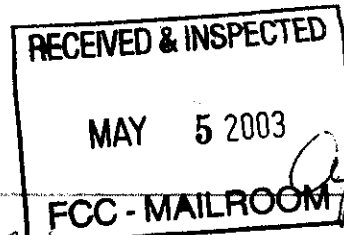
I am writing in concern to the stricter regulations to ^{the} telemarketing industry. My name is Shelia Walker and I have been employed with Market USA in Jarvis, Ohio currently operating under the name of Teleperformance since September 12, 1993. My income helped support myself and 2 children throughout their school years. As a licensed insurance agent for the company I feel I have also provided many families with a much needed product, life insurance. By putting extreme measures or restrictions on the telemarketing industry numerous people will be in jeopardy of losing their jobs causing the unemployment rate to climb, also causing the number of welfare recipients to increase.

I am asking you to reconsider this decision long and hard and consider the overall impact on the thousands of people employed in the telemarketing industry before making this decision.

Thank you, Shelia Walker

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278



April 25-03

To Whom It May Concern,

My name is Tonya Jolly. I am a supervisor at Teleperformance USA, located in Fairborn, Ohio. I have been employed here for almost 6 years.

I run an insurance program, which is a very important part of everyone's life, most people need it. And we are happy to service these people. We have thousands of people ^{who} purchase and appreciate our services and products.

I have been in marketing for over twenty years, which has kept me out of the unemployment and welfare lines.

Please reconsider your decision in regards to the telemarketing industry, as we do not need the unemployment lines to increase.

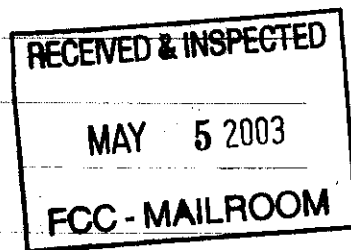
Tonya S Jolly

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MAY 5 2003
FCC - MAILROOM

1L

April 24, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554



Commission

CG Docket #02-278

/

My name is Samira Aunad and I am an employee at Teleperformance USA, in Oaklawn, Illinois. Having been employed in this company for a little over five years, I've taken my job very seriously and work really hard each and every day. I enjoy working with my fellow co-workers and hate to see that one day we would come to work and find that we have lost our jobs because of an unnecessary reason.

In Teleperformance USA, my job as a telemarketer (TSR), I call new and existing credit card customers and offer them various products and services.

Our products are beneficial to the consumer, harmless, and reliable.

Telemarketing is a positive field of work, that employs hundreds of thousands and maybe even more, who do not have many other employment opportunities.

This field has helped me gain experience in communicating with people. This job is very important to me because it is steady, consistent, and my only source of income. I have benefited from being apart of Teleperformance USA throughout my many years of service.

I really hope you take into consideration, what many telemarketers out there, will face if they lose there jobs. I support Teleperformance USA and the Telemarketing Association proposed modification to the (FDC) Rules.

Thank you for your full consideration

On this topic.

Samira Awad

3724 W. 59th St

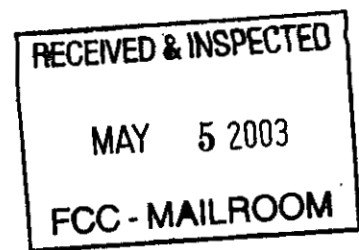
CHICAGO, IL 60629

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Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554



Teleperformance U.S.A.

C/G Docket 02-278

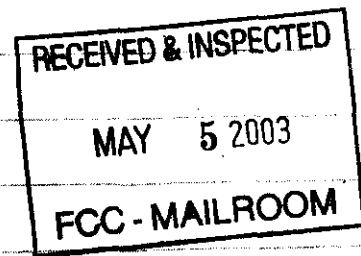
OAK LAWN, ILL. 60453
Ms. Joan Fleming - TSR #062071
11325 S. BELL AVE.
CHGO., ILL. 60643 4121

April 23, 2003

I oppose The DONOT call LIST. I am
53 years old have few job SKILLS.
I know these facts will work against
me, and some of my co-workers -
if we lose our jobs. I also like the
people I'm working with. I enjoy talk-
ing to people of all nationalities - which
I wouldn't get to do normally. I also
feel there are some people like myself
who'd rather deal over the phone than
face to face. I feel - can always hang
up if I am not interested. And I do feel
as well there's such a thing as free-
advertising AND Freedom for customers -
to buy or hang up - That's my thoughts.
Sincerely yours,
Joan M. Fleming
Joan M Fleming

April 24, 2003

To: Commission Secretary
Office of the Secretary
FCC



Ref: CG Docket No 02-278

Rules & Regulations Implementing
the Telephone Consumer Protection
Act of 1991

To Whom It May Concern:

My name is Bonnie Cronin, I work
for Teleperformance USA in Oak Lawn,
Illinois. I've been a Telephone
Service Representative for over
4 years with Teleperformance USA.
I enjoy speaking with people daily all
over the United States knowing that
I have a product or service that's
available for them. Many people
do want to know what we have to
offer. As a TSR I need this job
because it's my only means of support.
I am 60 years old & don't have a
lot of other employment opportunities.
I strongly believe it will hurt
our already ailing economy, increase
our welfare and unemployment costs.

(OVER)

As a registered voter I would like to state that I oppose the National DNC list and restrictions on Predictive Dialers and support Teleperformance USA's and the American Telemarketing Association's proposed modifications of the FTC rules.

Thank you for your consideration on this topic.

Donna Cronin
11035 So. Nagle
Worth, IL 60482

COMMISSIONER'S Secretary
Office of the Secretary
445 1st Street SW
Washington D.C. 20554

4.25.03

RECEIVED & INSPECTED

MAY 5 2003

ECC-MAIL ROOM

To whom it may Concern:

CG Docket #02-278

My name is Tarra Haglund from Chicago, IL. I'm Employed w/ Teleperformance USA & Market. My title is a T.S.R. This job came to me w/o any notice. Before I had this job I was unemployed for 3 months. I'm a very hard working female that has goal to accomplish. I would like to finished school and get my degree in Business and this job is helping to get there. This job is helping me pay my bills (Rent, telephone, food, clothes, etc.) If you take this job from me I won't be able to accomplish nothing. I'm a work-a-holic I love to work and I love this job. What I'm selling to the Customer is AccountCare from Sears. I feel that this is a good product. AccountCare would take care of your Monthly payment up to 500⁰⁰. If the Customer or authorized user lose their job or become disable etc. AccountCare will take care of your balance if the Customer or authorized user pass away or be disabled for 6 continuous month.

If you take this good job from me I
won't be able to continue w/ school and
be able to pay my Rent or bills.

I oppose the bill to be passed for
the National DNC list and Restriction
on Predictive Dialer.

I support Teleperformance Uga and
the American Telemarketing Association
proposed modification to the J.T.C. Rules.

Thank you for your time

Jarra Hayward
6 N. Hamlin Blvd #907
Chicago, IL 60624